

# Guarantee statement



## General:

Prodinex guarantees that her products, Sense LVT designfloorings, during the guarantee period are free of production- and material failures. If there will occur a visible failure during this guarantee period, which is judged by Prodinex as a real production- or materialfailure, than Prodinex will offer an agreed compensation. This compensation can maximum be the initial value of the delivered goods and declines yearly from purchase date linear till zero at the end of the valid guarantee period.

Guarantee period	Private use	Commercial use
	25 year	10 year

The guarantee period starts on the invoice date and is only valid on the first buyer.

## Guarantee conditions:

## Conditions:

The guarantee is only valid if the installation is executed according to the Sense installation instruction.

The guarantee on the Sense dryback floorings valids only when the Sense glue advice is maintained.

The guarantee is only valid if the floor heating protocol is handled.

The guarantee is only valid if the Sense cleaning and maintainance advice is followed.

There is no guarantee on usage failures or installation failures.

A guarantee on slight colour- or gloss differences at second orders will not be granted.

The guarantee valids only as far as the technical information and specifications show.

The guarantee is only valid if the Sense LVT designfloors are installed inside, in wind- and watertight areas.

Fading of colour by at augmented sunlight is not guaranteed.

Damage of the floor by an incorrect subbfloor is not guaranteed.

if there might be a disagreement the case will be presented at a competent expert of judge.

All documents can be found and downloaded on [www.prodinex.com/downloads](http://www.prodinex.com/downloads).